

BOOKING INFORMATION and REQUIREMENTS

RATES EXPLAINED	Minimum 2 doubles = 2 double rooms for up to 4 guests or 1 double + 1 twin share room for up to 4 guests Minimum 3 doubles = 3 double rooms for up to 6 guests or 2 doubles + 1 twin share room for up to 6 guests Extra Person = all additional guests over the minimum Full House = all available beds provided
BOOKINGS	Are subject to Booking Conditions – please read carefully
CONFIRMATION	Issued on receipt of deposit & signed agreement to conditions
DEPOSIT	50% of Total Tariff - <u>Non-refundable</u>
FULL TARIFF	Payable 28 days prior to arrival
KEYS	Available upon arrival at destination
PAYMENT	Credit Card – Visa / MasterCard Direct Debit to In-House Holidays A/C Cheques accepted by prior arrangement only
REFUNDABLE BOND	Payment accepted by credit card only
RATES	Include bed linen, bath towels & cleaning as specified
PUBLIC HOLIDAYS	Arrival on a public holiday will incur a cleaning surcharge
STRICTLY	NO PETS - NO SMOKING INDOORS
TARIFFS	Subject to change without notice
MINIMUM STAY	Minimum stay requirements apply to <u>all</u> guests in the booking
CHRISTMAS WEEK	(20 December -27 December) – Minimum 7 Nights
NEW YEAR WEEK	(27 December – 3 January) – Minimum 7 Nights
PEAK SEASON	(14 December 31 January) – Minimum 5 Nights
EASTER WEEKEND	(Good Friday – Easter Monday) - Minimum 4 Nights
LONG WEEKENDS	Public Holiday long weekends - Minimum 3 Nights
ALL OTHER TIMES	Low and High Season - Minimum 2 Nights (unless specified)
CANCELLATIONS	The deposit is <u>non-refundable and non-transferable</u> to another property. Consideration may be given to transfer a cancelled booking to an alternative date if written notification is received <u>no less</u> than 28 days in advance of the holiday. Transfers are subject to availability and a transfer fee of \$50. The guest is liable for payment of the full rental if a booking is cancelled less than 28 days in advance of the holiday, whether or not occupation of the holiday house occurs.
INSURANCE	Guests are strongly advised to take out comprehensive holiday and travel insurance to cater for any unforeseen circumstances.